We care

FOR THE PRESENT TO BUILD THE FUTURE
In 2020, the world faced an unprecedented situation caused by a pandemic that has also strongly impacted all countries’ economies. Since the beginning of this crisis, Mahou San Miguel played an active role in continuing to add value to Spanish society by strengthening our contribution to the economic recovery, to the protection of jobs and to social well-being in our country.

We have always stayed close to our consumers, customers and suppliers, and to society as a whole, and, now more than ever, we are continuing to do so. We are determined to build the future and to be a benchmark company in the area of sustainability in the consumer products sector. We will keep investing to achieve our ambition of being an engine of transformation in society and to contributing to our country’s sustainable economic recovery.

At Mahou San Miguel, we remain firm in our commitment to the creation of wealth in our country, making 90% of our purchases from Spanish suppliers and creating jobs in 11 autonomous communities.

The company’s contribution to the Spanish economy came to 1,288.4 million euros in 2020. Of this, 299,2 million euros corresponded to our employees, 717 million euros to purchases from suppliers, and 272.2 million euros to the Government.

Our tax contribution to the State, on the other hand, totalled 302.6 million euros, of which 92.9 million euros corresponded to direct taxes and 209.6 million euros to the payment of indirect taxes.

That’s why our company’s priorities always include support for the local economy, the establishment of sustainable policies across the entire value chain, and the promotion of initiatives aimed at improving people’s well-being and quality of life. These three priorities are present transversally in all our activities thanks to our Corporate Social Responsibility Policy and Code of Conduct.

we contribute
IN OUR COUNTRY’S ECONOMIC RECOVERY

CONTRIBUTION TO THE SPANISH ECONOMY
1,288.4 million euros

TAX CONTRIBUTION TO THE STATE
302.6 million euros

WE CREATE JOBS
11 SPANISH REGIONS

INVESTMENT IN SUSTAINABILITY AND SOCIAL ACTION
14 million euros
We continued working hand in hand with our more than 2,800 suppliers, 90% of which are Spanish. We also supported Spanish agriculture, as 98% of the raw materials used to brew our beers come from local producers, in line with our goal of generating value and wealth in our country.

Throughout 2020, despite the difficult context in which we found ourselves, we maintained our efforts to help our partners continue to integrate sustainability into their day-to-day operations. Accordingly, and to ensure that our suppliers share our ethical principles, we have specific policies in place, such as the Supplier Code of Conduct and the Sourcing Portal, as well as our Purchasing Policy. The latter of which adheres to the principles established in the United Nations Global Compact and helps ensure that our partners undertake their activities within the framework of solid business ethics, thereby promoting responsible purchasing.

All of the companies that collaborate with us comply with our sustainability requirements. To ensure this, we have tools like Quality Agreements, materials specifications, facility audits, studies and implementation of improvement actions, monitoring of supplier behaviour and an annual supplier evaluation for all suppliers. Likewise, we accompany and promote our suppliers on their path towards more sustainable practices.

Despite the fact that it was not possible in 2020 to hold many of the in-person events organised in previous years to promote sustainability in our value chain, we continued to spread good practices through the Manual for Sustainable Events, which aims to achieve, in collaboration with event organisation agencies, 100% sustainable experiences. Additionally, with our Sustainable Agriculture Manual, prepared with the help over 70 farmers and their cooperatives, we expressed our commitment to sustainability in farming. We also have our Manual for Sustainable Point-of-Sale Advertising, which directs the Mahou San Miguel employees and partners responsible for designing, purchasing or supplying this type of material to use sustainability criteria in their decisions.

In 2020, we conducted nine audits of our suppliers’ production centres, three of packaging material and six of raw materials, with very positive results, and we signed six Quality Agreements with suppliers. Likewise, in Spain we have a map of barley producers to establish the traceability of their product.

We also presented the Guide to best practices: the SDGs in the Mahou San Miguel value chain, which covers a good part of the actions put in place by our suppliers and distributors in recent years to achieve the UN Sustainable Development Goals (SDG).
Mahou San Miguel is a company of people, and this was demonstrated in the worst moments of the crisis through the creation of a *solidarity network* to support both healthcare workers and the most vulnerable groups in society. In 2020, our team set aside the difficulties to focus on the positive by activating multiple initiatives and demonstrating this company’s enormous humanity. Over the course of this financial year, more than 30 solidarity actions, focused on distribution of food, clothing and support, were implemented thanks to the impetus of our *network of over 500 volunteers* of the Mahou San Miguel Foundation, who dedicated *3,743 hours to social support activities*.

**NOW MORE THAN EVER,**

**in solidarity with society**

** ACTIONS WITH SOCIAL IMPACT IN COLLABORATION WITH THE MAHOU SAN MIGUEL FOUNDATION**

**/// DONATIONS TO HOSPITALS**

We delivered *more than 450,000 litres of natural mineral water and non-alcoholic beer* to public, private and temporary hospitals, as well as to medical centres and socially vulnerable groups all over Spain. Water deliveries were made in coordination with the hospital network and the help of social organisations such as the Spanish Red Cross, the Food Bank and the Spain’s association of bottled water companies (ANEABE). The actions was a resounding success thanks to the hard work of the employees of our water springs and production and distribution centres.

**/// COLLABORATION WITH THE RED CROSS**

We donated **300,000 euros** to the Spanish Red Cross to support more than 10,000 socially vulnerable individuals. In parallel, we launched a successful micro-donation campaign among our employees that raised more than **25,000 euros** for the purchase of masks, gloves and caps for healthcare workers.

**/// DONATION OF HEALTH PROTECTION ITEMS**

At the most difficult moments of the State of Emergency, all our workplaces coordinated donations of personal protection equipment for healthcare workers, including goggles, gloves, caps and pulse oximeters. In addition, at our Alovera facility, 3D printers were used to produce face shields, ventilator parts and filtered face masks suitable for medical use.
Our logistics operator, Taisa Logistics, strengthened its support to transporters, a crucial group for supplying society during the State of Emergency, by delivering food packages to them in our warehouses during the time that bars and restaurants were closed. Moreover, we altruistically transported over 130,000 kilos of products from the United Kingdom for the Food Bank and medical supplies for the IFEMA field hospital in Madrid.

We also joined the social initiatives of our on-trade customers, such as Food4Heroes, focused on the delivery of food and drinks free of charge to healthcare workers in Madrid hospitals in the spring of 2020. Our collaboration resulted in the delivery of nearly 12,000 litres of natural mineral water, approximately 20,000 litres of non-alcoholic beer and over 5,000 prepared meals at our El Sainete gastronomic space.

More than 60 volunteers from our Foundation joined the “Adopta un abuelo” (Adopt a Grandparent) initiative to accompany elderly people at the most difficult moments. Thanks to their participation through telephone conversations, our volunteers kept numerous elderly people living alone company.

We donated part of our server capacity to Stanford University and the University of Washington for a project that simulates the dynamics of the COVID-19 proteins, with the aim of finding possible treatments.

Our network of over 500 MAHOU SAN MIGUEL FOUNDATION VOLUNTEERS DEDICATED 3,743 HOURS TO SOCIAL SUPPORT ACTIVITIES
Our solidarity footprint crossed borders, and our employees in the United States stood with the most vulnerable individuals through a variety of donations to food banks and local associations. Founders Brewing joined the #CraftedinMI campaign, which put up 50 digital billboards in different parts of the state of Michigan to support local craftspeople and recognise the work of the people who never stopped working on the front lines. Avery Brewing supported its community by launching multiple activities on digital platforms, such as mindfulness sessions and blind tastings guided by beer experts.

In Chile, Mahou Andina encouraged consumers in Chile to stay at home and did its part by providing home free delivery of our products and giving away coasters, beer glasses and packs of Solán de Cabras mineral water.
In all the places were we operate, we collaborated closely and continuously with the government, institutions and social agents to contribute to the betterment of society and care for the environment.

We formed long-term alliances and were part of organisations with which we worked actively in different fields, such as the following:

- Spanish Network for the United Nations Spanish Global Compact
- Club de Excelencia en Sostenibilidad
- Ecovidrio
- Ecoembes
- AECOC
- Cerveceros de España
- The Brewers of Europe
- Aneabe
- ANFABRA
- FIAB
- Hostelería España
- ClosinGap
- Club de Exportadores e Inversores
- Foro de Empresas por Madrid
- Madrid Futuro
- ESADE
- IESE
- San Telmo Business School
- ICIL Foundation
- Asociación Española de Anunciantes
- Promarca
- Autocontrol

In 2020, in line with our commitment to supporting the economic recovery in Madrid, a city we have especially strong ties, we joined initiatives aimed at building the capital city’s post-COVID future:

/// APLANÁ LA CURVA

As members of the Foro de Empresas por Madrid, we participated in the Flatten the Curve project that sought the collaboration of all social agents to avoid rush-hour traffic congestion related to reduced use of public transportation and the increase in private vehicles inspired by fear of COVID-19 infection.

/// “GARANTÍA MADRID” SEAL

Our Sainete, La Cervecista, ¡Wahou by Mahou! spaces and our corporate offices were awarded this distinction that offers customers and employees a certification that recognises the measures and precautions taken to address COVID-19.
The 2020 financial year represented the culmination of our “Somos 2020” strategic framework with very positive results and an investment of 40 million euros over the last three years. The project has three lines of action: “Somos Compromiso”, “Somos Talento” and “Somos Innovación”, and each of the commitments included, was established and aligned with one or more UN Sustainable Development Goals.

The involvement of all the company’s areas and employees in this project was essential, as it represents a transversal goal in the organisation that will enable us to evolve, become more competitive and innovative, and better respond to new consumer demands.

The reduction of our carbon footprint, the increased sustainability of our containers, sustainable mobility and our contribution to employment and social development, with a specific focus on promoting people’s well-being, were the most important goals of the “Somos 2020” plan.
goals ACCOMPLISHED

Within “Somos Compromiso”, the first strategic line of the Plan, we renewed our fleet to achieve 60% hybrid and electric vehicles; incorporated new technologies, like Liquefied Natural Gas in transport; and earned the AECOC LEAN&GREEN distinction, which accredits a reduction in CO₂ emissions in our logistics activities of at least 20%.

The “Somos Talento” line, on the other hand, was focused on the development of our employees, fostering diversity and promotion of our teams’ well-being, as well as on the maintenance of quality employment. In this sense, Mahou San Miguel maintained all jobs during the pandemic, incentivizing training and launching health-related programmes encompassing 100% of the staff that amply exceeded the initial target of 80% participation. We also attained the Excellence level of the Másfamilia Foundation’s work-life balance (EFR) certification, something only 70 companies worldwide have achieved.

And, lastly, “Somos Innovación” focuses on meeting the needs of consumers through more sustainable and differential products, services and experiences. In the area of green design, the company emphasised formats like the keg, which is more sustainable and accounts for 48% of the beer we sell, and eliminated plastic rings and shrink wrap from 12 brands of its main beer lines, which represented a savings of 90,000 kilos of plastic per year. Furthermore, our Solán de Cabras bottles are now made of 50% recycled PET, with this proportion reaching 100% in our 50 cl bottle.
OUR 20 commitments

WE ARE INNOVATION

1. Reduce our carbon footprint by 10%.

2. Consume 100% green energy in all our work centres and promote energy self-generation projects.

3. Reduce water consumption by 10% and develop programmes to protect water resources in the environments where we operate.

4. Ensure that 100% of our packaging and promotional materials are designed using sustainability criteria: recycled, recyclable and reduced grammage.

5. Promote the reuse of materials until our containers contain at least 50% recycled PET, 70% recycled glass and 100% sustainable cardboard.

6. Launch new products especially focused on the health and well-being of our consumers.

7. Achieve the target of 80% participation by our employees in company-sponsored programmes to promote health, happiness and emotional well-being.

WE ARE COMMITMENT

8. Continue to promote responsible consumption of our products.

9. Promote a sustainable value chain by preferentially purchasing from local suppliers and supporting our customers in adopting sustainability practices in their businesses.

10. Achieve a 100% sustainable company fleet within five years in the Spanish market.

11. Support our distributors in their efforts to progressively incorporate sustainable vehicles.

12. Prioritise employment of people from groups at risk for exclusion by providing training in the on-trade sector to over 1,100 unemployed young people through the Mahou San Miguel Foundation.

13. Support initiatives on the part of our brands that favour people’s social development and well-being.

14. Promote environmental alliances to protect biodiversity and prevent fires in the areas where we operate.
15. Create spaces in our workplaces for promoting a culture of collaboration and implement digital tools to facilitate teamwork and transversal management.

16. Hold co-creation workshops with all our key partners in order to address the challenges of sustainability across the entire value chain together.

17. Provide opportunities for young talent by ensuring that over 5% of new hires correspond to recent graduates.

18. We are committed in all our recruitment processes, whenever there are candidates of both genders, to pursuing equality when hiring talent.

19. Support the goal of having 25% of company employees, when their positions allow it, work remotely by providing them with tools for working flexibly.

20. Promote internal mobility programmes so that 35% of our vacancies are filled with internal talent.
The Sustainable Development Goals (SDG) approved by the UN represent a priority frame of reference for our company for working on sustainable development. The 17 goals established and their 169 targets have a time horizon of 2030. Since the beginning, Mahou San Miguel has included the SDGs in its strategy, taking into account that our efforts had to be focused on the goals where the company has the greatest capacity for influence.

Our Strategic Sustainability Plan, “Somos 2020”, finalised this year, made great strides towards achievement of these goals and promoted a series of new commitments to contribute to addressing global challenges in the coming decade.
We promote

MODERATE CONSUMPTION

For Mahou San Miguel, promoting an active lifestyle and responsible enjoyment of our products is paramount. We launch initiatives every year aimed at raising awareness about the importance of moderate consumption of our beers, while also joining the campaigns promoted in this line by the industry association Cerveceros de España.

These are the principles we share:

1. I ENJOY THE MOMENTS OUR PRODUCTS OFFER.
   “I savour our products with other people, taking time to discover their nuances and enjoy the moment”.

2. I LEAD AN ACTIVE LIFESTYLE AND CONSUME ALCOHOL IN MODERATION TO TAKE CARE OF MYSELF.
   “I inform myself about the alcohol content of each product and consume the recommended amounts, spacing my drinks out over time”.

3. I INSPIRE MODERATE CONSUMPTION IN DAILY LIFE THROUGH MY EXAMPLE AND ATTITUDE.
   “I am an ambassador and represent the company and our brands before our customers and partners, always moderating my consumption. Therefore, I behave in a responsible manner and select the right product for every occasion”.

4. I CHOOSE ZERO AND NON-ALCOHOLIC BEER OPTIONS IF I’M GOING TO DRIVE OR TAKE PART IN RISKY ACTIVITIES.
   “Ianalyse each consumption moment in my life and select non-alcoholic options from the portfolio when necessary”.

5. I EXTEND THIS COMMITMENT TO MODERATE CONSUMPTION TO THE PEOPLE AROUND ME.
   “I make these principles of moderate beer consumption known to the people I work with (team, customers, distributors and suppliers), as well as to my family and social circle, in order to set an example”.

WE INVEST IN TRAINING TO FAVOUR
integration in
the job market

THROUGH THE MAHOU SAN MIGUEL FOUNDATION, WE CONTINUED TO CONTRIBUTE TO SOCIAL PROGRESS WITH TRAINING AND JOB OPPORTUNITIES FOR YOUNG PEOPLE IN THE ON-TRADE AND TOURISM SECTOR

In 2020, we celebrated the sixth anniversary of the “Creamos Oportunidades en Hostelería” (We Create Opportunities in On-trade) programme, an initiative that promotes job training projects aimed at youth at risk of social exclusion in Barcelona, Bilbao, Burgos, Granada and Madrid. The programme was strengthened with the aim of mitigating the impact of the health crisis on vulnerable young people and addressing the challenges facing the sector currently. To this end, since 2020, it has had an online mode and a specific employment support module for students and bars and restaurants. Since its inception, a total of 750 young people have passed through the programme, participated in at least one of its four modes: Dual Vocational Training in Restaurant Work, Vocational Skills Certificate, Certificate of Basic Restaurant and Bar Operations, Talent Scholarships to support talent in continuing training and the Centre for Employment Opportunities. Creamos Oportunidades en Hostelería promotes theoretical and practical dual vocational training, which it considers essential for young people to enter the job market. Under this approach the students combine classes with on-the-job training in establishments. In this sense, the launch of the first Dual Vocational Training in Restaurant Work at the Hospitality and Tourism School of Barcelona is noteworthy. Since its beginning, this initiative has been a resounding success, with job placement of the participants averaging 85%, 17% of whom go on to take more advanced courses after completing this training.

As part of this initiative, for over three years, the Mahou San Miguel Foundation, in collaboration with the Spanish Coaching School has also been developing a volunteer programme in which our employees become mentors to the young people. Implemented successfully in previous years in Madrid and Burgos, it was expanded this year to our team in Barcelona. In the past three years, 140 mentors, including both current and retired employees, have accompanied the young participants in “Creamos Oportunidades en Hostelería”.

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WE WORK TO reduce OUR ENVIRONMENTAL FOOTPRINT

Every decision we make takes into account our commitment to caring for the environment and, in this sense, Mahou San Miguel works constantly to promote optimisation of its resources and to reduce the consumption of raw materials. In the past 10 years, we have successfully reduced the use of plastic by more than 960 tonnes and cardboard by more than 1,000 tonnes, in addition to saving more than 3,500 tonnes of glass by making containers made of that material lighter. With all of this, we have avoided the emission to the atmosphere of 7,200 tonnes of CO₂.

We also cooperate with various international organisations, such as the Spanish Network for the UN Global Compact and WWF by getting involved in programmes that promote environmental protection. Likewise, we launch initiatives with the participation of our employees and collaborators to raise awareness about caring for the environment.

All our centres are certified in ISO 14001.2015 and the European EMAS Regulation, a regulation under which direct and indirect environmental impacts, natural resource consumption, discharges, wastes, atmospheric emissions, noise (always in compliance with the limits set by municipal ordinances) and light pollution (insignificant as our centres are located in urban areas and industrial estates, and the traditional light fixtures were replaced with LED lighting some time ago) are evaluated. In addition to all this, we assess potential environmental risks and establish procedures to address them.

We set minimisation targets every year and make budget allocations for their control, monitoring and reduction. We have made this methodology extensible to suppliers and distributors, with whom we share specific indicators like the carbon footprint.
Our focus is on contributing to slowing down climate change by promoting the circularity of the business model and making responsible use of resources.

/// Climate Change

We are part of the Spanish Ministry for Ecological Transition’s register of carbon footprint, offsets and carbon dioxide absorption projects, which determines the greenhouse gas reduction targets included in our Strategic Framework for Sustainability.

/// Biodiversity

We work actively to find new formulas for avoiding the generation of waste and reducing environmental impacts.

Thus, we collaborate with WWF, an organisation that has been working for nature conservation for over 50 years and with which we have had an agreement since 2018. Through this agreement, we promote responsible behaviours as well as effective protection and maintenance of forests and mountain areas. In partnership with this organisation, we have recovered 5.5 hectares of riverside woodland through the planting of 3,500 seedlings of native tree species.

Another agreement that helped us improve our environmental indicators is the one reached with Verallia, a European leader in the manufacture of glass containers. Through recovery of the energy used in the Verallia production process, at Mahou San Miguel we successfully reduced our CO₂ emissions and natural gas consumption by 60% at our plant in Burgos. This plant is located next to the glassmaking facility,
which, for its part, reduced the temperature of the residual energy of its glass melting process by 40%. Implementation of the project is a success story and was recognised in the seventh edition of the Enertic Awards in the Industry 4.0 category.

Similarly, we continued investing and pursuing multiple sustainability initiatives at the point of sale:

### TERRACES THAT REDUCE POLLUTION

We work every day to make our point-of-sale visibility materials more sustainable in order to fight pollution in our cities. In 2018, we were pioneers in launching ecological sun umbrellas with nanotechnology that help purify the air by eliminating harmful substances. In 2020, we had over 27,000 sun umbrellas in place in all the Spanish cities, the equivalent of a forest with over 54,000 trees, and we are now introducing them in the international market. Likewise, we have ecological awnings that use the Pureti anti-pollution technology.

The initiative received a prize last year at the second edition of the goODS awards for its contribution to achieving SDG 11.

### SUSTAINABLE FURNITURE

Additionally, our terrace furniture is 100% recyclable and in 2020 was manufactured with up to 20% recycled materials, a proportion that will rise to 100% in 2021. This contributes, moreover, to the recycling of deteriorated terraces that can no longer be used for reasons of image, giving them a second life through their donation to NGOs that work with different social groups. Specifically, in 2020, we donated nearly 4,300 terrace table and chair units to a total of 29 social organisations, benefitting 12,500 people.

Additionally, we are taking the necessary steps to ensure that a third of our terraces are made entirely with recycled materials next year.

### SUSTAINABLE BEER GLASSES

We eliminated 100% of single-use plastic cups and replaced them with different alternatives, such as the reusable glass or biodegradable cardboard cup.

Although our activities have a negligible impact on biodiversity and on the areas surrounding our breweries and water springs, we applied the principle of precaution and have an environmental insurance policy with a per-claim and annual aggregate limit of 15 million euros.
The Life Cycle Analysis Programme for products and processes enables us to constantly monitor the impact of our operations on the environment in order to manage resources efficiently.

In 2020, we invested 4.6 million euros in initiatives and projects aimed at minimizing our environmental impact and continuing to improve our indicators.

### WATER

The main raw material we use in the manufacture of our products is water, and thus it occupies a prominent place in the company’s environmental policies.

#### WATER CONSUMPTION BY SOURCE

<table>
<thead>
<tr>
<th>Source</th>
<th>2020</th>
<th>m³/tn</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total water withdrawal</td>
<td>3.44</td>
<td></td>
</tr>
<tr>
<td>Municipal origin</td>
<td>68.6%</td>
<td></td>
</tr>
<tr>
<td>From wells</td>
<td>26.7%</td>
<td></td>
</tr>
<tr>
<td>From surface waters</td>
<td>4.7%</td>
<td></td>
</tr>
</tbody>
</table>

#### WATER SUPPLY

<table>
<thead>
<tr>
<th>According to local limits</th>
<th>2020</th>
<th>M³</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>4,561,143</td>
</tr>
</tbody>
</table>
### ENERGY

Mahou San Miguel designs its products and services to make efficient use of energy and natural resources at all stages of the value chain. By 2020, we had already achieved 100% of our target of purchasing 100% green energy and promoting self-generation projects. The electrical power consumed by our company is 100% from renewable sources.

### EMISSIONS

Since 2000, we have been working on specific initiatives to reduce greenhouse gases. In 2020 alone, our CO₂ emissions dropped by 14.6% as a result of greater use of sustainable vehicles in the distribution of our products and in the sales fleet, as well as the measures implemented in our breweries for vapour recovery and the use of STP coolants, aimed at reducing the emission of ozone-reducing substances.

We have set a goal of reducing our carbon footprint by 10% by 2025 through energy efficiency, use of renewable sources and a sustainable mobility plan.

<table>
<thead>
<tr>
<th>2020 DIRECT ENERGY CONSUMPTION</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Broken down by primary sources</td>
<td></td>
</tr>
<tr>
<td>802,602 GJ – 0.51 GJ/t</td>
<td></td>
</tr>
<tr>
<td>Natural Gas</td>
<td>88.10%</td>
</tr>
<tr>
<td>Biogas</td>
<td>10.10%</td>
</tr>
<tr>
<td>Diesel fuel</td>
<td>1.71%</td>
</tr>
<tr>
<td>Propane</td>
<td>0.06%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2020 INDIRECT ENERGY CONSUMPTION</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Broken down by primary sources</td>
<td></td>
</tr>
<tr>
<td>418,206 GJ – 0.27 GJ/t</td>
<td></td>
</tr>
<tr>
<td>Renewable</td>
<td>100%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CO₂ (Total emissions, direct and indirect, of greenhouse gases by weight)</th>
<th>t</th>
<th>kg/t</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>45,277</td>
<td>28.87</td>
</tr>
<tr>
<td>2020</td>
<td>38,653</td>
<td>29.15</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOX</th>
<th>t</th>
<th>kg/t</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>47</td>
<td>0.030</td>
</tr>
<tr>
<td>2020</td>
<td>48</td>
<td>0.036</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CO₂ EMISSIONS From the transport of our products</th>
<th>t</th>
<th>kg/t</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>62,281</td>
<td>15.18</td>
</tr>
<tr>
<td>2020</td>
<td>51,887</td>
<td>14.31</td>
</tr>
</tbody>
</table>
We work to achieve the circularity of all our containers and materials

Reuse and recovery of the waste we generate is a priority for Mahou San Miguel. Our efforts in this area have enabled us to achieve a zero waste at all our production centres, for example, by reusing our spent grain for animal feed.

Equally important to us is protection of the environment, with a special focus on the circularity of all our packaging and materials: 100% recyclable and from 100% recycled sources.

Furthermore, we have a team dedicated to green design projects to progressively reduce our packaging and streamline the packaging we use. These measures enabled us to withdraw 215,148 tonnes of material from the market in 2020 and to outperform the targets we set for containers: all of them are 100% recyclable; 84% of those used in on-trade are returnable; 70% of the containers in the off-trade channel are infinitely recyclable; and the cardboard we use comes from sustainable forests.

Our commitment to recycling is also present in our offices and production centres, which have containers for recovering empty containers.

In 2020, the Voldis product home delivery service offered in Madrid, Valencia and Granada, which included pick-up of both reusable and non-reusable containers for recycling, became one of our initiatives to promote recycling and the use of reusable formats.

While we have made major strides in this area, we will continue working with our main partners to improve our container recycling rate by increasing consumer awareness, promoting 100% sustainable events, informing attendees of the importance of recycling, and raising the awareness of our partners thanks to the
WE CARE FOR THE PRESENT IN ORDER TO BUILD THE FUTURE

### 2020 MATERIALS USED
(in tonnes)

<table>
<thead>
<tr>
<th>Material</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raw materials (malt, hops, adjuncts)</td>
<td>192,925</td>
</tr>
<tr>
<td>Packaging</td>
<td>193,101</td>
</tr>
<tr>
<td>Additional materials (additives, chemical products)</td>
<td>9,659</td>
</tr>
</tbody>
</table>

### CONTAINERS AND PACKAGING RECOVERED AT THE END OF THEIR USEFUL LIFE IN 2020

<table>
<thead>
<tr>
<th>Material</th>
<th>Recovery Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metal</td>
<td>80.20%</td>
</tr>
<tr>
<td>Cardboard</td>
<td>80.00%</td>
</tr>
<tr>
<td>Glass</td>
<td>76.80%</td>
</tr>
<tr>
<td>Plastic</td>
<td>80.20%</td>
</tr>
</tbody>
</table>

### TOTAL WEIGHT OF WASTES GENERATED BY FINAL DESTINATION 2020 (in tonnes)

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>By-products to animal feed</td>
<td>184,260</td>
</tr>
<tr>
<td>Non-hazardous waste to recycling</td>
<td>30,587</td>
</tr>
<tr>
<td>Hazardous waste</td>
<td>74</td>
</tr>
<tr>
<td>Waste to landfill</td>
<td>227</td>
</tr>
</tbody>
</table>

Sustainable Events Manual developed in collaboration with WWF.

/// ACTIVE COMMUNICATION

Local stakeholders are very present in all our activities. We maintain an ongoing dialogue with them to achieve synergies through satisfaction surveys on our production centres, one-to-one meetings with local institutions, and continuous contact via telephone and e-mail.